



## Karla Oard

Karla's quick wit and entrepreneurial spirit engage participants in a dynamic way. A Senior Consulting Partner with The Ken Blanchard Companies® since 1992, Karla designs and facilitates stimulating, interactive programs that build confidence and competence for immediate skill application. She incorporates accelerated learning techniques for greater retention and lasting change by using a variety of training styles to ensure each participant receives valuable information and applicable skills.

As a master trainer of SLII®, she excels in the Training for Trainers environment. She loves face-to-face facilitation and specializes in virtual delivery where she enjoys creating a meaningful experience for global learners. Karla specializes in designing and delivering training initiatives that enlighten individuals, simplify relationships, and increase performance. She is flexible and succeeds with a variety of domestic and international audiences, from CEOs to floor-level managers, in a way that helps them connect to the materials and business implications of the skills. Karla has conducted workshops in change management, leadership development, and team dynamics for businesses, government, and public service.

In addition to managing her own consulting business since 1988, Karla was the HealthCare Administrator for Upjohn HealthCare Services, supervising more than 200 employees. She served as adjunct faculty at Davenport University and held roles on the Workforce Development Board of West Michigan, Welcome Home for the Blind, and the Beachcombers Association.

Karla earned a Bachelor of Arts degree in Communications and Psychology and a Master's degree in Educational Leadership, with an emphasis on training and development, from Western Michigan University. She is certified by the American Council on Exercise as a personal trainer and has trained endurance athletes on behalf of the American Cancer Society. She volunteers at a variety of venues, including the World Championship Ironman, and is involved in student exchange programs that give young adults the opportunity to build relationships across the globe.

### Testimonials

*"Your organization for the day hit on the key areas of need for our group. Even the most experienced instructors took home some excellent ideas and felt energized by the day's activities."*

—Susan Stratton

*"Karla ran the four-day SLII® Training for Trainers extremely well. She was very knowledgeable about the subject matter, and her presentation was efficient, energetic, organized, and creative."*

—Jason Schubert